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WITHDRAW FROM ISSUE  
FEE NOT PAID

**MAIL**

In Re Application:

JUL 21 2005

Norman Oblon

Appl No. 09/453,934

Filed: May 17, 2000

Attorney Docket No.: 5244-0121-2

DIRECTOR OFFICE  
TECHNOLOGY CENTER 2100

For: METHOD AND SYSTEM OF REMOTE DIAGNOSTIC, CONTROL AND  
INFORMATION COLLECTION USING A DYNAMIC LINKED LIBRARY  
OF MULTIPLE FORMATS AND MULTIPLE PROTOCOLS

The purpose of this communication is to inform you that the above identified application is being withdrawn from issue pursuant to 37 CFR 1.313(a).

The above-identified application is withdrawn from issue before payment of the issue fee to determine patentability.

Patent and Trademark Office records reveal that the issue fee has not been paid. If the issue fee has been submitted, the applicant may request a refund, or may request that the fee be credited to a deposit account. However, applicant may wait until the application is either again found allowable or held abandoned. If the application is allowed, upon receipt of a new Notice of Allowance and Issue Fee Due, applicant may request that the previously submitted issue fee be applied toward payment of the issue fee in the amount identified on the new Notice of Allowance and Issue Fee Due. If the application is abandoned, applicant may request either a refund or a credit to a specified Deposit Account.

The application is being forwarded to the examiner for action.

  
Peter Wong  
Director, Technology Center 2100  
Computer Architecture, Software  
And Electronic Commerce